



Anchored4Life

FAQ - Visa eGift Card

Gift Card General Information:

- Your Visa eGift card, issued for your use in supporting your current Team Leaders, should be used the year it was sent to you.
- Anchored4Life purchases the Visa eGift Card from a 3rd party and the eGift Cards are issued by MetaBank.
- There is no need to activate your eGift Card. It has already been activated for you.
- The Visa eGift Card is a “non-reloadable prepaid” debit card.
- Visa eGift Cards can be used online the same way you would use a credit card. Simply enter your Visa eGift Card information at checkout.
- The Visa eGift Card cannot be used to withdraw cash from an ATM.
- Numerous merchants will allow you to buy their branded gift cards with your eGift card. We have validated that option on kohls.com and target.com.
- After you’ve used your card and you have a small, odd balance that you would like to use, you can add that balance to an Amazon account. Instructions to do so are here: [Amazon Reload](#).

Gift Card Security:

- Anchored4Life sends the gift card in an encrypted email, adding a level of security to protect the gift card's use until it gets into your school’s possession.
- After the gift card is emailed to the school, Anchored4Life is not responsible for the management of the funds.
- Anchored4Life cannot replace lost funds.
- Schools have 30 days to download the gift card before the code expires.
- Anchored4Life highly recommends that you download the gift card as soon as you receive it, save it in a safe location, and ensure a tracking system is in place for the A4L Admin POC or Advisers to properly manage the funds.

Gift Cards Emailed After October 20, 2021:

- If there are questions about the eGift Card, contact customer service at 833-322-6760.
- Check the balance available on the eGift Card here: <https://balance.vanillagift.com>.
- The billing address assigned to your gift card when it was sent to you is:
Anchored4Life, 1260 US Highway 72 East, Suite B #138, Athens, AL 35611

Gift Cards Emailed Before October 20, 2021

- If there are questions about the eGift Card, contact customer service at 877-944-3822.
- If you want to change the billing address, go to <https://www.giftcards.com/card-support/address>.
- You can check your card balance here: <https://www.giftcards.com/balance>.
- The billing address assigned to your gift card when it was sent to you is:
Anchored4Life, PO Box 342695, Austin, TX 78734