



FAQ - Visa Gift Card

Gift Card General Information:

- Your Visa Gift card, issued for your use in supporting your current Team Leaders, should be used within two (2) years of receipt.
- Anchored4Life purchases the Visa Gift Card from a 3rd party, and the eGift Cards are issued by MetaBank.
- There is no need to activate your Gift Card. It has already been activated for you.
- The Visa Gift Card is a “non-reloadable prepaid” debit card.
- Visa Gift Cards can be used online the same way you would use a credit card.
- The Visa Gift Card cannot be used to withdraw cash from an ATM.
- After you’ve used your card and you have a small, odd balance that you would like to use, you can add that balance to an Amazon account. Instructions to do so are here: [Amazon Reload](#).
- If there are questions about the Gift Card, contact customer service at 833-322-6760.
- Check the balance available on your Gift Card here: <https://balance.vanillagift.com>.
- The billing address assigned to your Gift Card when it was sent to you is:

Anchored4Life, PO Box 342695, Austin, TX 78734

Gift Card Security:

- After the Gift Card is sent to the participating location, Anchored4Life is not responsible for the management of the funds.
- Gift cards are mailed to participating locations with their training materials. Gift cards are provided to the Admin POC and/or Advisers.
- Anchored4Life cannot replace lost funds.
- Anchored4Life highly recommends that you store the Gift Card in a safe location and ensure a tracking system is in place for the A4L Admin POC or Advisers to properly manage the funds.